



Administrative Excellence
UNIVERSITY OF WISCONSIN-MADISON
Shaping our Future

Weekly Wrap-Up
Executive Summary
April 05, 2013

Approximately 10 people attended the session.

- Dan Koetke, Administrative Process Redesign (APR) staff member, provided a brief update on the Data Center Aggregation (DCA) project. Dan shared a visual representation of the DCA process, including sub-team inputs and project deliverables, and indicated that the graphic and other new information would be added to the DCA project website within a week or two.
- Strategic Purchasing – Jim Thompson, APR staff member, presented a quick overview of recent updates to the new Shop@UW site as a result of the Strategic Purchasing work, including clear identifiers for UW-Madison Preferred Products on various vendor sites. Jim also noted that the teams are collecting more purchasing and product quality data in order to manage and improve the UW-Madison Preferred Product offerings. Finally, Jim reported that the Maintenance, Repair and Operations (MRO) implementation team has been designated and will hold a kick-off meeting later this month.
- Email & Calendaring – Dan Koetke then offered an update on the Office 365 project, stating that the project management team is currently focused on migration planning for early adopters and is identifying the goals, obstacles, risk and dependencies of the sub-team deliverables. Dan also reported that the first rounds of technical census surveys are in process, with several completed. Bruce Maas, CIO, then presented an overview of his recent and upcoming activities on the project, including his attendance at Technical Advisory Group (TAG) meetings, an expected final decision on the use of IMAP and POP protocols and project communications. Bruce commented that the project is moving from planning into implementation, and that both he and John Krogman, DoIT chief operating officer, would be more closely involved going forward. Bruce also reported on his recent conversation with the CIO from Cornell University, who suggested some key points following their own migration to Office 365, including: a) clear distinctions between the old and new systems, b) high-touch communications with “power” calendar users, c) open communications with unit IT support staff, and d) requiring a detailed business case for any units seeking to opt-out.

Finally, Bruce responded to several questions and comments from the attendees:

- A comment was made regarding recent presentations of the project as “rumor and fact,” stating that this approach created a perception of deceit behind the project. Bruce acknowledged that he would take the comment into consideration for future presentations. He also noted that communications on a project such as this can be “messy,” and set an expectation that the technical community act and respond reasonably and professionally to discussions and decisions.
- A question was asked regarding the inclusion of a drop-box type product with Office 365. Bruce indicated that the value of this convenient technology is understood and that a solution, and perhaps more than one option, is already in the works and will be integrated with Office 365 as soon as possible.